

E-000000-11-0328

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98451

Date: 8/29/2011

Complaint Description: 01H Billing - Smart Meter  
N/A Not Applicable

Complaint By: First: David Last: Kiggins

Account Name: David Kiggins

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Cottonwood

CBR:

State: AZ Zip: 86326

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

Mr. Kiggins has problems with Smart Meters. Has been in touch with APS previously and is preparing to mail off a letter to APS re his issues. He's most concerned with the huge impact they will have on employment. He also has concerns about the one watt of transmission power that will be used per meter (hearsay, he admits).

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

8/29--opinion entered into database and will be docketed in new docket for Smart Metering

Also agreed to send customer notice of early Sept mtg planned re SM and will send him link so he can watch on his computer.

\*End of Comments\*

Date Completed: 8/29/2011

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ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2011 AUG 29 P 3:35

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Arizona Corporation Commission

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[Signature]